## MATTRESS PROTECTION

All is pretty.

Andy Warho

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Protecting your investment & your health



By choosing a Staingard Plus mattress protection scheme you will not only be assured that your mattress will be protected from the effects of accidental staining and damage, but you will also be creating a healthy sleeping environment. Benefits of the scheme include:

√ A superior quality mattress protector with Tencel ®

- √ Accidental staining cover
- √ Enhanced comfort
- $\checkmark$  Allergen and colour reduction

### GETTING HELP COULDN'T BE EASIER

You can call the Claim Line any time, day or night, and receive all the assistance to enable you to continue enjoying your bed for many years to come.

Whatever quality of bed or mattress you select, Staingard protection programmes are supported by two of the biggest names in furniture protection, so you are in safe hands.





### ADDITIONAL INFORMATION

### BENEFITS

Of Glasswells Staingard Protection programme:

- √ 5 years protection
- √ Access to a dedicated telephone Claim Line open 24 hours a day
- √ Replacements provided at the original value
- √ Access to a nation-wide network of professional technicians
- √No excess charge

### SUMMARY OF THE STAIN PROTECTION PROVIDED

- √ Acids
- √ Cosmetics
- √ Shoe Polish
- √ Ink
- √ Caustics
- √ Bleaches

(Staining must result from a sudden and unforeseen event. This policy does not provide cover for an accumulation or build up over a period of time)

### ACCIDENTAL DAMAGE

- √ Rips
- √ Burns
- √ Scuffs
- √ Punctures
- √ Scratches

(Accidental damage must result from a sudden and unforeseen event. This policy does not provide cover for an accumulation or build up over a period of time.)

### **EXCLUSIONS**

Staingard Plus does not provide cover for the following:

- x Commercial use
- x Deliberate damage
- x Abuse or neglect
- x Removal of odours
- × Wear and tear
- × Natural characteristics of leather
- × Fading of fabric and materials
- × Accumulated multiple stains
- × Anything that happens gradually including dye transfer

This is a summary of the exclusions, please refer to your certificate of cover for full terms & conditions.



Glasswells' Staingard Plus provides you with peace of mind for 5 years ensuring that not only will you have a healthy and hygienic sleeping environment, you will also be protected against the effects and costs of accidental damage or staining.

### UNFORTUNATELY ACCIDENTS HAPPEN...

And have costly consequences, but with Staingard Plus you can enjoy your new mattress to the full, knowing that in the event of a mishap, we are here to put things right.

### WHY LEAVE THE BENEFIT OF A GREAT NIGHT SLEEP TO CHANCE?

We spend as much as 8 hours a night in our beds and choosing the right bed is an important decision that can greatly affect our well-being. Choosing the right mattress is only part of the story; Staingard Plus working with Glasswells, help provide you with the perfect sleeping environment.



### TAKING CARE OF YOUR BED

### WHO ARE YOU SLEEPING WITH?

Dust mites are simply unpleasant creatures that inhabit mattresses, surviving on the moisture and dead skin from body contact. Allergens produced by house dust mites are the most common triggers of asthma. Staingard's Mattress Protector significantly reduces the growth of bacteria which in turn will reduce the mite irritation.

### STAINGARD'S ANTI-ALLERGY MATTRESS PROTECTOR

- √ Protect your mattress
- √ Keep allergens away from the skin
- √ Limits the growth of bacteria
- $\checkmark$  Absorbs 50% more moisture than cotton
- $\checkmark$  Smooth fibre surface that is naturally hygienic with built in freshness
- √ Environmentally friendly production

### CARE FOR YOUR BED AND IT WILL CARE FOR YOU

We spend around a third of our lives in bed and rely on good quality sleep for a healthier life. So it is well worth investing in a bed and looking after it by following a few rules:



Do not bend or roll your mattress as this can cause serious damage to the spring unit, the fillings and affects the overall strength and durability.



Your mattress has been designed to support your weight, distributed evenly over the surface. A concentrated weight can cause damage.



Sitting on the mattress for prolonged periods will distort the springs and cause the fillings to settle unevenly.



Avoid placing heavy or bulky objects on the mattress and if your divan has drawers, avoid overloading as these can cause permanent damage. Likewise, don't stand or jump on the bed as the springs can be damaged by the impact.

Always use a good quality mattress protector.



# staingard

### ABOUT YOUR CARE PLAN

Your Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Your Care Plan has been arranged by Staingard Warranty Group (A trading name of Homeserve Furniture Repairs Limited). For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant.

Homeserve Furniture Repairs Limited will administer your care plan, and is authorised and regulated by the Financial Conduct Authority (FCA Number 502001). This can be checked on the Financial Services Register by visiting the FCA's website at www.fca.org.uk.

### YOUR DEMANDS AND NEEDS OF THIS CARE PLAN

By purchasing this Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs. You confirm you do not want to incur costs to restore your furniture in the event of an accidental stain or if it becomes accidentally damaged, that you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

#### GLASSWELLS